










## SECSIME NO. RO-08. ACTION TO CLAIMS AND CONFLICT CASES





Description: This process is for the resolution to Claims and Conflicts cases on Environment in the region.

<b>Office or Division:</b>	Legal Division, Management Services, DENR Region CAR			
<b>Classification:</b>	Complex			
<b>Type of Transaction:</b>	G2B - Government to Business G2C - Government to Citizen G2G - Government to Government			
<b>Who may avail:</b>	External: LGU and other government agencies or instrumentalities and private individuals			
<b>CHECKLIST OF REQUIREMENTS</b>			<b>WHERE TO SECURE</b>	
1. Case Folder with complete attachments			Requesting Party	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSONS RESPONSIBLE
1. Submit application, complaint or Protest to ORED, PENROs, CENROs or LPDD	1.1. Receives Case Folder with Investigation Report from ARED Management Services	NONE	6 minutes	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">   <b>Jovana B. Gorinto</b>            Legal Assistant II         </div> <div style="text-align: center;">   <b>Marilou E. Ortaliza</b>            Administrative Assistant I         </div> </div>





<p>1.2. None</p>	<p>1.3. Review and raffle Case to lawyers</p>	<p>NONE</p>	<p>2 hours</p>	 <p><b>Atty. Renato John C. Bestre</b> Chief, Legal Division</p>
<p>1.4. None</p>	<p>1.5. Review contents of the Case Folder and draft Order/Resolution/O pinion or recommend for another investigation</p>	<p>NONE</p>	<p>60-90 days (complicated cases)</p>	 <p><b>Atty. Renato John C. Bestre</b> Chief, Legal Division</p>  <p><b>Atty. Rainier F. Laita</b> Attorney IV</p>  <p><b>Atty. Charinne Hanako M. Abalos</b> Attorney III</p>  <p><b>Atty. Almary A. Bacangan</b> Attorney III</p>



				 <b>Atty. Ma. Desiree Zan L. Lud-ayen</b> Attorney II	 <b>Atty. Esteban C. Gondales</b> Attorney II
				 <b>Atty. Edward Angelo Q. Rodriguera</b> Attorney II	
	<b>1.6.</b> For approval or initial of the draft Order/Resolution	NONE	10 minutes	 <b>Atty. Renato John C. Bestre</b> Chief, Legal Division	



<b>2.</b> Office of the ARED for Management Services receives the Case folder	<b>2.1.</b> Records and forward to ARED Management Services the draft Order/ Resolution/Decision with case folder		10 minutes	 <b>Jovana B. Gorinto</b> Legal Assistant II  <b>Marilou E. Ortaliza</b> Administrative Assistant I
<b>TOTAL:</b>		NONE	45 Minutes	